

# Give Back Initiative

## Frequently Asked Questions



**Q: What is the Give Back Initiative?**

**A:** The Give Back Initiative is a dollar-for-dollar match program designed to help more schools and libraries provide equitable access to our high-quality digital solutions.

**Q: How do I know what amount to request?**

**A:** If you are from a school, you can find a pricing calculator sheet linked directly below the field that asks you to input your requested dollar amount. We include pricing for single products, bundled products, and multi-year subscriptions. For additional help, or help in determining the dollar amount to request if you're from a public library, you can email us at [digitalinfo@scholastic.com](mailto:digitalinfo@scholastic.com) or call one of our specialists at **(800) 387-1437**.

**Q: If I purchase a product at the Give Back Initiative price what will my renewal cost be?**

**A:** Your renewal price next year is the price you pay this year plus 5%.

**Q: What can I expect after making my request for matching funds?**

**A:** All requests will be reviewed immediately. In most cases you can expect to receive an email within a week's time indicating whether or not your requested amount has been matched.

**Q: If my request is accepted, what are the next step?**

**A:** If your request is accepted you have until November 15, 2019 to spend your funds. You are responsible for matching the dollar amount requested toward the purchase of one of our resources. You are under no obligation to purchase. If you decide not to purchase a program, your matching funds will simply expire.

**Q: Who can I contact for more help?**

**A:** Our specialists are standing by ready to help answer any additional questions. You can email us at [digitalinfo@scholastic.com](mailto:digitalinfo@scholastic.com) or call **(800) 387-1437**. Let us know what product you are interested in learning more about and what state you are calling from so we can quickly connect you with your specific representative.